

1. Patients of Rural Health Clinics shall have the right to:

- a. Be treated equally without regard to age, sex, race, religion, or creed
- b. Receive care that is not determined by the patient's ability to pay;
- c. Confidentiality of his or her records;
- d. Be informed of all costs and expected payments from other resources;
- e. Be treated with respect for the patient's dignity, comfort, and privacy;
- f. Be informed of his or her rights in advance of care being provided;
- g. Access information in his or her medical record within a reasonable time frame;
- h. Make decisions regarding his or her care;
- i. Formulate advance directives and have providers and staff follow those directives;
- j. Maintain privacy and receive care in a safe setting;
- k. Be free from physical or verbal abuse or harassment from staff;

2. Patients of Rural Health Clinics are responsible for:

- a. Providing, to the extent possible, information needed by professional staff to provide healthcare services;
- b. Following instructions and guidelines by healthcare providers.